**10/15/2021** **The New FGT Business Platform Messenger+ Training & Implementation Reminder**

Florida Gas Transmission, LLC (FGT) will be transitioning to a more technologically and functionally advanced business platform system beginning October 16, 2021.

Training documents may be accessed through FGT’s Informational Postings website at the menu selection User Manuals.

**Customer Lock-out During Conversion:**

Due to the conversion from the current M+ to the new M+, it will be necessary to lock-out any activity for a certain time period. We anticipate customers will be locked out of M+ starting 11:00pm Friday, October 15, 2021 until 12:00pm Saturday, October 16, 2021.

We encourage all shippers to enter their nominations prior to 11:00pm on Friday, Oct. 15 for ID1 gas day 10/16 and Timely gas day 10/17, if possible.

If you have any questions, please contact your Customer Service or Marketing Representative. As a reminder, the weekend/on-call phone number is 713-989-2500.

We’d like to thank you in advance for your patience during implementation of the new system.